

<p style="text-align: center;"><b>IBH ADDICTION RECOVERY CLIENT PORTAL TERMS OF USE NOTIFICATION</b></p>
--

***If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information***

### **Terms and Conditions for Use**

This client portal tool is owned and operated by Interval Brotherhood Home DBA IBH Addiction Recovery for the use of its clients, staff, providers, and other interested users. We reserve the right to alter or discontinue any aspect or feature of this tool without notice and at our sole discretion. We retain the right, but not the duty, to monitor the client portal for any and all purposes. Any monitoring of the portal will be conducted in compliance with all applicable privacy regulations. You agree to use the client portal tool only in the manner for which it was intended. Certain functions of this tool are available only to authorized users with prior security clearance. You expressly agree to use the client portal at your own risk. Neither IBH, nor its employees, officers, agents, business partners, or affiliated institutions, is liable in any way for any errors, omissions, interruptions, deletions, defects, delays in transmission, computer virus, etc., that may result from the use of this portal. This portal may contain links to other Internet websites that are provided solely for your convenience or interest. We make no warranties or representations as to the content of any website accessed through these links, and assume no liability or responsibility for the accuracy, legality, or decency of any site you may access through the website. Similarly, if you have accessed this website as a link provided by another Internet site, this in no way or manner indicates any endorsement, approval, association, obligation, responsibility, or liability of, by or for, IBH Addiction Recovery and the operator of the website providing the link. This disclaimer applies to any damages or injury caused by any failure of performance, error, omission, interruption, delay of transmission, etc., whether for breach of contract, tortious behavior (including strict liability), negligence, or any other cause of action. Neither the company, nor any person or entity involved in creating or producing this website, or the content herein, is liable in contract, tort, or any other legal theory of liability for any economic or non-economic damages, including but not limited to, direct, indirect, incidental, special, punitive, consequential, or similar damages, arising out of the use or an inability to use this website and/or the client portal. The terms and conditions of this website are governed and construed in accordance with the laws of the State of Ohio.

### **Website**

We do not collect your personal identifying information when you access this website unless:

- You register to use the services offered on our website; or
- You provide information to us in an e-mail.

To register and use the password-protected services offered on this website, we collect the following information from you: First and last name, Insurance Member identification number, date of birth, company or employer name, and e-mail address. You will also be asked to create a username, password, and reminder question with answer. All information provided by you to us will be used strictly for permitting you to use our website, for responding to your questions, for maintaining the functionality of our website, and for protecting the security of your personal information. We will store all information that you provide to us in a manner that protects the privacy and security of your personal information. We are committed to protecting the privacy of your personal information and we will not sell, transfer, or disclose your personal information, including your e-mail address, without your prior authorization, except when permitted or required by law.

### **E-mail**

You may send an e-mail directly to us using the links provided on this website. If you provide your e-mail address, we may reply to you by e-mail. All information that you share with us will be kept confidential in accordance with our policies and procedures. Depending upon the nature of your e-mail, we may dispose of your e-mail correspondence or retain it after we reply to you. Please note that certain e-mail applications may not provide full encryption or security during transfer to us.